

1. ID key learnings \_ increase speed of info to customers – more real time info, take info to customers where they are – one stop. Re-evaluate the info collected making it useful and meaningful to customers, engaging k-12 in skill and career exploration, worker replacement challenge. Analyze web site to determine its attracting qualities for potential workforce
2. New approaches, tools – new job matching system, UI modernization, trackone case management system, engaging audience for skilled pathways with on-line podcasts, video testimonials, additional initiatives for marketing skilled pathways to schools and career centers (road shows), gap analysis and more real time info
3. ID ways key constituency groups can work better to advance use of workforce info – total integration of services across agency lines, start career pathway and exploration at primary education level – having buy-in and better relationships education and workforce development, make regional workforce personnel aware of how regionalized state workforce information is
4. Steps to advance session recommendation – report back to senior management upon return, research and analysis, market development and marketing, information technology and career and tech ed are all reorganized into SRD, conveying a sense of urgency in disseminating info and monitoring change, improved intra-agency collaboration and communication
5. Ways to enhance cross-state and/or multi-state workforce info collaboration – More immediate dissemination of best practices, more conferences, stay aware of what other states are doing, identify optimal areas for cross-state or multi-state collaboration, implement frequent news briefings in place of some data briefings, refocus emphasis from archived information to current events, people, customers, real time,